



- Balcony** If your room has a balcony, we would be happy to provide you with cushions upon request. Contact reception.
- Beauty** Our reception staff would be happy to organise various beauty treatments for you if available.
- Babysitting** We would be happy to organise an experienced nanny for you. Just contact reception for more information.
- CD / DVD player** We have a selection of films available for borrowing from reception.
- Check in / Check out** Check in on the day of your arrival is from 3 p.m. Please vacate your room by 11 a.m. on the day of your departure. Later departures must be coordinated with reception staff.
- Children** In the children's room near the restaurant and reception desk, our young guests can really have some fun. We always keep an eye on your toddlers.
- Doctor / Pharmacy** If you would like to consult a doctor or need an emergency physician, please contact reception. Please note that we are not permitted to administer medication to our guests.
- Emergency** In case of emergency, please always contact reception first. Our staff will immediately contact the necessary people. In an emergency, dial the number 100.
- Excursions** Lenk and surrounding areas offer a large number of excursion possibilities and different activities. Reception staff will be happy to help you organise your holiday schedule and will order the tickets for you.
- Fax** You will be informed immediately of any faxes which arrive for you. They are free of charge for up to 20 pages. Our reception staff will send faxes for you for a fee. Find out the applicable fees before requesting this service.



- Fire** Please follow the fire instructions in this folder! The escape route is attached to your room door. Please do not hesitate to contact us at any time if you have any questions.
- Flowers** We would be happy to take your order. Our florist will put together a bunch of flowers for you if you order in advance. Just give reception a call.
- Garage** Can be rented for CHF 15 per day / night if available. Please contact reception.
- Head housekeeper** Do you have any requests in relation to your room? Please contact reception for this purpose.
- Internet** You have access to a secure wireless network in the whole hotel. We would be happy to provide you with one of our notebooks if available.
- You have the possibility of purchasing 'Value Cards' valid for 30 min. from reception. The rates of Swisscom are listed on www.hotspots.ch. Subscriptions for 24 hours, 7 days, etc. can also be purchased on the above website.
(credit card required)
- Laundry service** Laundry which is handed over in the morning before 9.00 a.m. will be returned to you on the same day at 6.00 p.m.
Dry cleaning is performed by an external service provider. Our reception staff would be happy to provide you with information on prices and how long the service takes.
- Lift** For safety reasons, children aged 7 and under are only allowed to use the lift if they are accompanied by an adult.
- Mains adapters** We would be happy to provide you with one. A short phone call to reception will suffice. Dial 100.
- Massages** Our reception team would be happy to organise appointments in or outside the hotel for you if possible.



Messages Any messages will be passed on to you immediately. Contact reception to ask if any messages have been received for you.

Minibar In the corridors on the 3rd floor and in the extension wing of the hotel, you have the option of purchasing various minibar products. If you require products that are not in the mini bar, we would be happy to get them for you.

Newspapers A selection of local and international daily newspapers is available in the lobby. We would be happy to organise your favourite newspaper for you if available.

Non-smoking rooms All of our hotel rooms are non-smoking rooms. We ask you to please refrain from smoking out of consideration for the next guests. Thank you!

Phone The hotel's phone system has various functions which you can use.

- To phone another room just dial the room number.
- For an outside line dial 0, wait for the dial tone and then enter the phone number you want to call.
- Phone calls from outside the hotel are answered by reception and transferred to your room.
- Reception can be contacted by phoning 100.

Pillows To ensure that you sleep well, you have the possibility of choosing from 5 different pillows. As an alternative to the standard feather pillows, you can also choose synthetic pillows, millet or spelt pillows, lamb's wool pillows or neck pillows.

Radio You have the option of listening to the radio via the television. To do so, just follow the instructions on the screen after pressing the menu button.

Reception Contact our reception staff for any information, requests or general information. They will be happy to organise excursions, rental vehicles, restaurant reservations, concert and theatre tickets, ski passes, hairdressing appointments and much more besides.

Did you forget to bring something? E.g. toiletries, shaving kit, etc.? Then just phone reception. We will be happy to assist you.



**Restaurants /
Bars**

Bellevue

07.00 – 10.00 / 19.00 – 21.00

In the half-board restaurant, we serve you breakfast and dinner with a starter buffer.

Flöschstube

19.00 – 22.00

A restaurant with a typical Simmental ambiance and a homely atmosphere. The cuisine consists of local products which are given a touch of Mediterranean flair.

Conservatory

11.30 a.m. – 2 p.m. / 7 p.m. – 10 p.m.

Youthfully designed restaurant within the 'old walls' of the Bellevue hall, with a sun terrace and a magnificent view of the surrounding mountains. We serve light, seasonal dishes with an emphasis on French cuisine. Ideal for festivities for up to 30 people around a table.

Sun terrace

11.30 a.m. – 11.00 p.m. in fine weather

When the March sunshine warms the heart, our terrace restaurant opens its doors. We serve hearty cuisine combined with Mediterranean flair.

W – Bar

11.30 a.m. until the early morning hours

Whether for an aperitif, a nightcap or simply to relax and unwind - the W-Bar is the perfect place for it. We ensure your well-being until the early hours of the morning with our large range of different drinks, cocktails and dishes.

Schlitten-Bar

4 p.m. – 7 p.m.

Lenk after ski meeting point. Would you like a toasted cheese sandwich or some mulled wine?



You are also welcome at our sister companies



Zum Gade

7 a.m. – 11 p.m.

This restaurant is located right in the heart of the picturesque village centre and has a relaxed, homely atmosphere with comfortable furnishings and a sun terrace.

We ensure your well-being with exquisite Swiss cuisine in the Gade and the Fondüestübli, completely in line with the principle of pure SWITZERLAND.



Pizzeria Antica Posta

10 a.m. – 11 p.m.

A centrally located restaurant with a conservatory, sun terrace and an appropriate dose of 'Italianità'. People meet here to enjoy pizza from the wood oven, home-made pasta and much more Italian cuisine.

Safe

A safe is located in the cupboard. You can programme it with your own personal password. Please put any valuables in the safe. The hotel is not liable for any valuables which are not locked in the safe. Please contact reception if you have any questions on how to operate the safe.

Shops

We recommend the following shops:

Alpmed Zweisimmen

Specialist shop selling natural energetic products

Blumen Ambiance

Flower arrangements and bouquets for any occasion

Vinotake

Wein, Grappa, Whisky & more

Strubel Sport

Winter and summer sports equipment for sale & hire

Werrens Art

Boutique for fashion, sport, gifts & much more besides...

Kitchen & Table

Accessories for the modern household

Just ask at reception for directions!



- Ski room** The ski room is located in the basement and can be easily reached with the lift. We ask you to please use the exit as an entry as well and not to enter public rooms with ski shoes. Many thanks!
- Sights** The information brochure which you received on your arrival includes a summary of various sights in the region of Upper Simmental.
- Swimming** We would be happy to provide you with bath towels which are especially intended for using our summer pool.
- Taxi / Transfers** We would be happy to organise transfers for you from and to any destination. **Our Vintage 59 Mercedes 220 S** can be booked for special occasions with a chauffeur.
- Tourist information** The tourist information centre in Lenk is situated just a short walk from the hotel in the village square.
- Wake-up service** Let reception know what time you would like to be woken up at.
- Wellness** From 4.00 p.m. – 10.00 p.m. our wellness oasis with an aromatic steam bath, a sauna and a relaxation room is available for you to use free of charge.
- If you would like to use this facility before 4 p.m. please inform reception. We charge CHF 30 for every hour or part thereof.
- The fitness room is open daily from 08.00 a.m. to 10.00 p.m. Please note that we do not accept any liability for accidents. We offer special fitness classes and courses. Our reception staff would be happy to provide you with more information.

Gastfreundschaft hoch Drei



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www.gade-lenk.ch
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www.anticaposta-lenk.ch
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